



Technical Information Bulletin

Subject: **Warranty Card Promotion**

Machine: **All Machines**

Issue No: **TI0029**

Date: **10/04/07**

As part of Crane Merchandising Systems' commitment to continuous product improvement, we are introducing an incentive to encourage installation engineers to complete and return Warranty Cards. Your feedback with these cards helps us to improve our products and services.

Attached to the front of each machine is a wallet (shown above) containing a Warranty Card.

The card must be completed with full details of the installation and any problems encountered during the installation. If the installation proved trouble-free the Warranty Card should still be returned to Crane Merchandising Systems.

All completed cards returned to Crane Merchandising Systems will be entered into a monthly prize draw with the chance to win £75 worth of High Street vouchers.

Failure to return the Warranty Card may effect the warranty of the machine.

If the Warranty Card for a machine is missing, please contact Crane Merchandising Systems immediately on 01249 444807 for a replacement.

Alternatively, an electronic version of this card is available on our website. Please visit www.cranems.co.uk/card, fill in the details and send it back to us.

Every online card completed correctly will also be entered into the prize draw.

This incentive is valid for all Crane Merchandising Systems' machines installed from 1st March 2007 until further notice and is subject to the Terms and Conditions detailed below.

Terms and Conditions

The Warranty Card incentive is valid for every machine supplied by Crane Merchandising Systems (CMS). Entries will be accepted from machines sold and delivered from 1st March 2007 until further notice. CMS reserves the right to withdraw the incentive without notice. CMS will conduct one draw per calendar month on cards received within the previous calendar month starting in April 2007. The prize will be paid in High Street vouchers to the value of £75, is not transferable and there is no cash alternative. CMS accepts no tax liabilities for any of these transactions. Each individual is responsible for declaring any given prizes to the Inland Revenue. Only fully completed Warranty Cards will be entered into the prize draw. The winner of the prize draw will be notified by letter within 14 days of the end of the previous month. CMS will take no responsibility for lost or incomplete Warranty Cards. CMS will accept only one Warranty Card per machine serial number. Warranty Cards can be sent to the Freepost address on the back of the card or by filling in the online form at www.cranems.co.uk/card. Employee's of CMS are ineligible to participate. By entering the incentive entrants will be deemed to have read and understood these rules and be bound by them. The incentive is only open to direct employees of customers of CMS.

Crane Merchandising Systems Limited

Pipsmore Park, Bumpers Farm Industrial Estate,
Chippenham, Wiltshire SN14 6NQ England
Tel: +44 (0) 1249 444807 Fax: +44 (0) 1249 444819
Email: sales@cranems.co.uk
Website: www.cranems.co.uk



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